



Exceptional Mainframe Services and Support— It's A Sure Thing With CCSI.

Get Superior Mainframe Service From CCSI's Expert Engineers

CCSI'S COMMITMENT TO OUTSTANDING mainframe support is a sure and dependable fact, deeply rooted in our beginnings. Back in 1974, the company was founded to provide installation and maintenance for IBM mainframe hardware.

Since then, our expert engineers have amassed decades of experience with mainframes and blended Mainframe/Midrange/PC environments. This valuable experience also includes IBM printers, MVS, VSE, and VM programming. Multi-tier support capabilities such as these are simply not taught in today's engineering schools—these are skills learned only through experience. It is this deep level of experience and dedication which directly benefits our customers.

CCSI currently offers comprehensive coverage on IBM mainframe and midrange processors and peripherals, as well as the major plug-in compatible devices found at typical IBM sites.

CCSI offers its mainframe customers standard 24x7 coverage with a maximum two-hour on-site response time guaranteed. Our field engineers will respond by telephone within fifteen minutes after the initial placement of a service call. CCSI will also adjust its response time commitments to accommodate specific customer needs, including special requests for dedicated on-site field engineers where necessary. CCSI will create a customized service level agreement (SLA) to meet your organization's exact requirements.

CCSI

*New York State OGS Contract # CMS593A
Contract Period: February 2, 1998 - December 31, 2010
Group: 73012 Award: S960275E.1*

Contemporary Computer Services, Inc. is a Small Business Entity (SBE). For projects up to \$100,000, the procurement can be offered without competition to any Contractor designated as a NYS small business enterprise (SBE), a NYS certified minority or women owned business enterprise (MBE or WBE) without a competitive bid (also known as Discretionary Purchase).

For complete FAQ, please refer to the following link:
<http://www.ogs.state.ny.us/purchase/snt/awardnotes/73012S960275FAQs.pdf>

Contemporary Computer Services, Inc.

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mainframe care

CCSI Mainframe Maintenance Offerings

*CCSI's commitment
to outstanding
mainframe support
is a sure thing,
deeply rooted in our
beginnings.*

Products covered include but are not limited to:

IBM PROCESSORS

2003 Processors
9672 Processors
ES/9000 Processors
AS/400 Processors
RS/6000 Processors
Z800 Processors

SIEMENS PRINTERS

2200-2 Laser Printers
2200-3 Laser Printers
2200-L19 Printer
2200-L26 Printer
2140 Laser Printer
2240 Laser Printer

IBM PERIPHERALS

3X94 Tape Libraries
3584 Tape Libraries
3490 Tape Drives
3480 Tape Drives
3420 Tape Drives
3590 Tape Drives
3835 Laser Printer
3900 Laser Printer

STK PERIPHERALS

4670 Tape Drives
4650 Tape Drives
4480 Tape Drives
4400 Tape Subsystems
6100 Laser Printers
5000 Impact Printers

IBM PERIPHERALS

424X Impact Printers
939X Ramac
6262 Impact Printers
3390 DASD
933X DASD
3745 Comm Controllers
3174 Cluster Controllers
3270 Terminals

About The Company

For more than 30 years, Contemporary Computer Services Inc. has provided clients in both the private and public sectors with a rock-solid foundation on which to secure their organization's future. We recognize that every client and every industry is unique, therefore, we never take a cookie cutter approach when designing IT solutions. In fact, we consider it our responsibility to find the strategy that suits each client's individual needs. And, besides our rigorous attention to customer requirements, we are also very eager to listen and learn from the people who make their companies work.

Our company keeps on top of all the technological developments that continually transform our industry. Today, CCSI stands as a premier provider of IT services for a wide variety of customers across all industry sectors. CCSI is the natural go-to partner for private corporations, government agencies and educational institutions in New York, New Jersey, Pennsylvania and Delaware.

Our IT professionals are among the most experienced and capable in the industry, and our entire staff is committed to providing top-notch services. As a result, CCSI has experienced steady and profitable growth, and has built a solid base of loyal and satisfied customers.